

Privacy Policy

This privacy policy relates to the website www.eservicesuk.co.uk and explains how information we collect from clients and visitors to this website is used. We are firmly committed to protecting the privacy of our clients and ensuring that it is not misused in any way.

Information Collection and Usage.

The information we collect is comprised of personally identifiable information and anonymous information. Personally identifiable information is that which can be used to determine a person's identity or contact details. Any information that can be linked to personally identifiable information also becomes personally identifiable. Anonymous information is any form of information that is not personally identifiable.

We may gather various anonymous information from visitors to the site, such as IP address, duration of visit, referrer address, type of browser, hit count or other statistical information. We use your IP address to help diagnose problems with our server, administer our website and gather broad demographic information. We may use anonymous information to improve our website, monitor traffic and usage patterns and for other general business purposes.

Personally Identifiable Information is collected from clients who use the online enquiry form. Specifically, this includes name, address, telephone number and email address. Personal contact details will only be used for the purpose of communication when your order is being processed. Other personally identifiable information includes your order requirements.

All personally identifiable information (e.g. email address) is kept strictly confidential and will not be passed to any third party unless permission is given.

Cookies.

This website does not use cookies.

Other Websites.

This site may contain links to other websites. eServices UK is not responsible for the privacy practices or the content of these websites.

Terms and Conditions

Late Payment.

Please be aware that under the terms of the Late Payment of Commercial Debts (Interest) Act 1998, we are entitled to levy interest and a late payment compensation fee on overdue debts. The Late Payment Fee is currently levied at £40.00. Please note, non-payment to terms will be pursued.

Payments will be credited first to late payment charges & next to the unpaid balance. The Client shall be responsible for all collection or legal fees necessitated by late or default in payment. eServices UK reserves the right to withhold delivery & any transfer of ownership of any current projects if accounts are not current or overdue invoices are not paid in full. All grants of any license to use or transfer of ownership of any intellectual property rights under this Agreement are conditioned upon receipt of payment in full which shall be inclusive of any & all outstanding Additional Costs, Taxes, Expenses, & Fees, Charges or the costs of Changes.

Design Production Process/Project Approval.

Clients may request any number of revisions providing they give clear and concise feedback and the revisions are within the agreed bounds of the brief . The design and production process will terminate when the client gives final approval of a project in writing. All liabilities for errors, changes, or alterations become the responsibility of the client, once a design has been approved. On completion of any project, the ownership and copyright of all design/content is automatically transferred to the client.

Post-Approval Alterations.

Post-approval revisions can be made and charged for at a rate which is agreed between Aura Creative Design and the client.

Agreement.

By placing an order with eServices UK you agree to our current terms and conditions. eServices UK reserve the right to alter, amend and remove any part of these terms and conditions at any time.